

Terms and conditions

Flying Fox Bhutan Tours & Travels accepts your reservations on the following terms and conditions and is totally devoted to providing you with the best service.

We require a photocopy of your passport and a 20% advance payment of the trip's total cost when you confirm the trip with us. The remaining balance must be paid in full before the trip begins, and should you make a last-minute reservation, less than a week in advance, you must pay the entire sum upfront.

Payments may be wired or transferred to our official bank account that we maintain with various banks globally. All bank charges must be borne by the clients themselves.

Flying Fox shall communicate a final Confirmation Receipt after receiving a photocopy of your Passport and a 20% Advance Payment from your end.

Prices could change at any time without any prior notice. Discounted or regular rates will not be applied during important festival dates like Tshechhus.

Risks & Liabilities.

In order to give you a once-in-a-Lifetime experience, we are committed to giving you the greatest services. To that end, we carry out our responsibilities honestly and seriously in order to make your trip extremely comfortable. However, all tours and programs are run fully in accordance with the prescribed government policies.

Cancellation Policy.

The following charges will be applied for the trip cancellation if you are unable to make your trip or decide to cancel your program due to any unforeseen reasons:

- ❖ **60 days or more before the trip starts- No Charges (Full refund except for Nu. 7500 or USD 100.00) whichever is higher.**
- ❖ **Within 45 days to 59 days- 15% of the total trip's Cost.**
- ❖ **Within 30 days to 44 days- 25% of the total trip's Cost.**
- ❖ **Within 29 days to 15 days- 30% of the total trip's Cost.**
- ❖ **Within 14 days to 7 days- 50% of the total trip's Cost.**
- ❖ **Less than 7 days- NO REFUND.**

Travel Insurance.

Our clients require comprehensive travel insurance coverage. We will assist you in arranging the insurance from our end or you can also get it done in your own country before the trip starts.

Visa/Entry Permits

All other travellers to Bhutan, with the exception of those from India, Bangladesh, and the Maldives, require a visa.

When they provide a passport that is at least six months old and is valid, citizens of India, Bangladesh, and the Maldives can get a permit at the port of entry. Indian citizens may also use their Voters Identity Card (VIC).

Prior to visiting Bhutan, all other visitors are required to acquire a visa clearance. Flying Fox Bhutan as an authorized Bhutanese tour operator can apply for visas on your behalf.

Program Modification/Delay

The schedule may be subject to modification without prior notice owing to unavoidable events outside of our control, such as inclement weather, political upheaval, roadblocks, sudden illness etc. When unavoidable events like these occur, the company modify the program to better serve the interests of its customers or cancel/re-schedule your trip altogether.